



DNIeT No:10131/F.14/Comn/SDRF/2023-24 Government of Tripura Office of the Superintendent of Police Communication A.D. Nagar, Agartala, Tripura

Dated: 17/08/2023

Detailed Notice Inviting e-Tender (DNIeT) for

"Supply, Installation, Testing, Commissioning, Integration and Training on items for the Communication Training School for basic disaster management (related with Communication)".

Issued by:
Tripura Police Communication Organisation,
(Visit us at

http://www.tripuratenders.gov.in







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SECTION-I

LIST OF IMPORTANT DATES

PRESS NOTICE / NOTICE INVITING TENDERS







LIST OF IMPORTANT DATES IN CONNECTION WITH THE BID

1.	e-Tender Inviting Authority	Superintendent of Police (Communication),
		Tripura, Agartala
2.	*Date of publishing of e-Tender	21/08/2023, 09 AM
3.	*Period of downloading of Bidding Documents at https://tripuratenders.gov.in	From: 21/08/2023, 09:05 AM To: 03/09/2023, 5 PM
4.	Seek clarification start date	21/08/2023 at 09:10 AM
5.	Seek clarification end date	28/08/2023 at 5 PM
6.	Date of pre-bid meeting	NIL
7.	*Start Date of submission of e-Tender (both technical &financial)	21/08/2023 at 09:30 AM
8.	*Last Date of submission of e-Tender (both technical & financial)	04/09/2023, 5 PM
9.	Tender Fee	Rs. 500/-
10.	Earnest Money Deposit (EMD)	Rs. 10,000/-
11.	*Time and Date of Opening of Technical Bid(s)	05/09/2023, at 1230 hrs.
12.	Time and Date of Opening of Financial Bid(s)	After finalization of Technical Bid.
13.	Place of opening of Technical and Financial Proposal	Office of the Superintendent of Police (Communication), Tripura, A.D. Nagar, Agartala, PIN:- 799003
14.	Bid Validity	365 days from the date of publishing of the tender
15.	Completion period for the work:	30 (thirty) Days from the date of Award of Contract.

* Important Note:

- 1) All the above mentioned time are as per clock time of e-procurement portal https://tripuratenders.gov.in
- 2) The dates stipulated in the bid notice are firm and under any circumstances, they will not be relaxed unless officially extended





PNIeT No: 10131/ F.14/Comn/SDRF/2023-23 Government of Tripura Office of the Superintendent of Police Communication A.D. Nagar, Agartala, Tripura

Dated: 17/08/2023

e-Tenders in two bids system (both Technical & Commercial bid) are invited by the undersigned on behalf of the Governor of Tripura from reputed, experienced, qualified and eligible firms / OEM or authorized dealers / suppliers / contractors for "Supply, Installation, Testing, Commissioning, Integration and Training on items for the Communication Training School for basic disaster management (related with Communication).

Estimated cost / tender values Rs.5,00,000/-.

Document Download and Bid Submission End Date & Time 03-09-2023, 1700 Hrs Bid Opening Date (Technical bid) on 04-09-2023, 1230 Hrs. Financial bids will be opened after evaluation of technical bid. Place of bidding https://tripuratenders.gov.in

Bid documents consisting of qualification information and eligibility criteria of bidders, specifications, and the set of terms and conditions of the contract to be complied by the bidder can be seen in the website https://tripuratenders.gov.in between 21/08/2023 at 0900 hrs. to 03/09/2023 at 1700 hrs.

Sd/-Superintendent of Police (Communication,) Tripura, Agartala.







SECTION - II

SCOPE OF WORK AND ELIGIBILITY







3. INTRODUCTION:

Tripura Police Communication Organization, Police Department, Government of Tripura invites Online Tenders through e-Procurement Portal of Government of Tripura (https://tripuratenders.gov.in) from the bonafide Supplier/manufactures for "Supply, Installation, Testing, Commissioning, Integration and Training on items for the Communication Training School for basic disaster management (related with Communication).

SCOPE OF WORK:

The selected bidder shall have to "Supply, Installation, Testing, Commissioning, Integration and Training on items for the Communication Training School for basic disaster management (related with Communication)".

Sl No	Description of item	Quantity
1.	Training on IRS to QRT of Communication Unit	150 Nos.
2.	Modular seat and desk combo	14 Nos.
3.	DLP Projector	01 No.
4.	Projector Screen	01 No.
5.	Projector Stand	01 No.
6.	Laptop	01 No.
7.	I Solution ceramic Steel Surface Inch Interactive Boards, 95 inch.	06 Nos.

5. TECHNICAL SPECIFICATION & FEATURES

Items for training on IRS to QRT of Communication Unit:-

- i) Folder (Printed)
- ii) Notepad (Printed) & Ball Pen
- iii) Training Material (Printed)
- iv) Tea & Snacks.
- v) Working Lunch

Modular seat and desk combo

Material of Desk Top \pm 2 mm (For shelf / storage \pm 4 mm) 18 mm thick pre laminated plywood with 0.8 mm \pm 0.2mm thick laminate

- Material of Support Structure or Side Pannel Mild Steel Pipe of diameter 25 mm and wall thickness 1.1 mm minimum
- Height of Desk Top in mm (±5 mm)750
- Width of Desk Top in mm (± 5 mm)380
- TYPE OF DESKING INTEGRATED DESK CUM SEATING WITH SHELF / STORAGE UNDER DESK
- Desking Configuration TWO SEATER
- Length of Desking, Seating and Backrest (if provided) in mm (±10 mm)1050
- Material of Seat and Backrest (if provided) (+/- 2 mm (For back rest +/- 4 mm)Seat and Backrest made up of 18 mm thick MR Grade Ply confmg. to IS 303: latest pasted with Industrial glue on both sides by minimum 0.8 mm thick Decorative thermosetting synthetic resin bonded laminated sheet confmg. to IS 2046: latest
- Material of Support Structure Mild Steel Pipe of diameter 25 mm and wall thickness 1.1 mm minimum
- Material of Seat Cushion WITHOUT CUSHION
- Width of Seating in mm (±10 mm)300
- Height of Seat in mm (± 10 mm) 440
- Width of backrest if provided in mm (± 5 mm)200
- Back Support for Seating of Same material as Seating Provided without cushion
- Warranty period in number of years1





DLP Projector



Ports And Connectivity

Number of HDMI In Port	1
Number of HDMI Out Port	0
Number of DVI Port	0
Analog RGB In Port (Hours)	Yes
Analog RGB Out Port	Yes
HD Base T	No
Audio In	Yes
Audio Out	Yes
Video In	Yes
Storage Media Port	No
if Yes, Supported File Formats	NA
Number of USB Type A	0
Number of USB Type B	1
Number of USB Type C	0
Wi Fi Connectivity	tenders lime Contact for Tender Filling and Documentation Mob No.: +91 - 9630030343





Wireless Screen Share	No	YEHRURA POLICE	
LAN Connectivity	No		

Technical Specifications

Technology	One Chip DLP
Projection Method	Front and Rear both
Native Resolution	800 x 600 (SVGA)
Brightness (Lumens)	3800
Contrast Ratio (Minimum) (pixels)(X :1)	22000
Optical Zoom	Yes
If Yes, Optical Zoom (%)	110
Availability of Lens	Yes
Remotely Controlled	No
If Yes, Type of Projector	Standard Throw (0.91 to 2.5)
Aspect Ratio	4:3
Keystone Correction	Manual
Type of Light Source	UHP / UHE / UHM Contact for Tender Filling and Documentation Mob No.: +91 - 9630030343





	FIRM POLICE
Minimum Life of Light Source (In Normal Mode) (Hours)	5000
Lamp Hour Counter (In-Built)	Yes
Inbuilt Speaker	Yes
If Yes, Wattage of Speaker	2
3D Projection Capability	Yes
Interactive Feature	No
Power Consumption in Sleep Mode (Watts)	1
Power Consumption in Normal Mode (Watt)	260
Noise Level in Echo Mode (dB)	27
Noise Level in Normal Mode (dB)	30
Power Supply	210V-240V, 50 Hz
Battery	No
If Yes, Minimum Battery Capacity (mAH)	NA
If Yes, Battery Backup Time (Hour)	NA
On Site OEM Warranty for Light Source (Time or Life in Hours whichever is earlier)	1 Year or 1000 Hrs.
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YEARS OF TRIPURA POLICE

On Site OEM Warranty	2	YEARS OF TRIPURA POLICE

Projector Screen

Specifications

Туре	Motorised
Supported Display Technology	3D and 4K Technology
Mounting Type	Wall Mount
Aspect Ratio	4:3
Display Fabric Material	Matte white surface
Length x Width of Projector Screen (Inch x inch)	90x96
Gain	1.2
Life time lubricated motor for smooth & silent functioning of the screen	NA
Remote	Yes
If Yes, Type Of Remote	Wireless
Anti UV Coating	No
Waterproof/Washable	No
Fire Proof	Contact for Tender Filling and Documentation Mob No.: +91 - 9630030343 Molecular 1 909893563
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Auto lock/ Insta lock Feature	No
Weight (Kg)	10 kilogram
On Site OEM Warranty	3

Projector Stand

Specification

Description of the Product	Mounting Bracket/Stand for Multimedia projector
Mount Type	Ceiling Mount only
Suitable for Projector Type	Long Throw
Suitable for Projector Brand	Phillips,Sony,Epson,Hitachi,Dell,Infocus,Toshiba,Samsung,LG,Casio,NEC,Sharp,Unic,Ben-Q,Viewsonic,Canon,Acer,Ricoh,Optoma
Material of the Mounting stand	Iron
Color	White
Surface Finish	Paint Coated
Max Loading Capacity (Kg)	12
Arm Length (cm)	90 or higher
Extendable Mount Feature	Yes
If yes, Extendable up to (cm)	90 Contact for Tender Filling and
Tilt Range (+/- degree)	tenders time Documentation Mob No.: +91 - 9630030343 Helpline: -18008892553 Email ID: -proposal@tenderstime.com Website:- www.tenderstime.com





360 Degree Swivel Feature	Yes
Item Weight (kg)	15
Accessories ncluded in the scope of supply	All essential accessories required for installation like nut, bolts and washers etc
Installation, commissioning and testing is included in the scope of supply	Yes
Warranty (Year)	1

Laptop

Construction

Form Factor	Standard
Chassis Material	ABS Plastic
Hinges	Metallic

Processor

AMD
9
2
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TEO YEARS OF

Processor Base Frequency (GHz)	2.6
Processor Description	AMD Ryzen 3
Processor Number	Ryzen 3 3250U
Out of Band Management	NA
Cache (MB)	5
Mathaubaard	

Motherboard

Expansion Slots (M Dot 2)

2

Graphics

Graphics Type	Integrated
Graphic Card Description	Radeon GFX
Size of Memory in Case of Dedicated Graphic Card (GB)	0
Size of VRAM in case of Integrated Graphics (MB)	128

Operating System

Operating System (Factory Pre-Loaded)	Windows 11 Home
Recovery Image Media	CD from the OEM / Stored in Partition of the Hard Disk / USB Drive from the OEM / On Line / Cloud
OS Certification	Contact for Tender Filling and Documentation







Memory

Type of RAM	DDR4
RAM Size (GB)	4
RAM Speed (MHz)	2400
Total Numbers of DIMM Slots Available	2
Number of DIMM Slots populated	1
RAM Expandability up to(using spare DIMM Slots in GB)	16

Storage

Type of Drives used to populate the Internal Bays	SSD
Number of Internal Bays populated with HDD	0
Capacity of each HDD (GB)	NA
Total HDD Capacity (GB)	0
Number of Internal Bays populated with SSD	1
Capacity of each SSD (GB)	512
Total SSD Capacity (GB)	512 Contact for Tender Filling and Documentation





Number of Internal Bays populated with SSHD	0	TRIPURA POLICE
Capacity of each SSHD (GB)	NA	
Total SSHD Capacity in addition to 8 GB Flash (GB)	0	
Number of Internal Bays populated with SSED	0	
Capacity of each SSED (GB)	0	
Total SSED Capacity (GB)	0	
Optane Memory (GB)	0	

Connectivity

Wireless Connectivity	Yes
If Yes, Type of Wireless Connectivity	Wi-Fi 802.11ac
Number of Ethernet Ports	1
If available, Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port
Bluetooth Connectivity	Yes





Ports

Number of USB Version 2 Point 0 Ports	0
Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	2
Number of USB Version 3 point 1, Gen 2 Ports	0
Number of USB Type C Ports	1
Number of Serial Ports	0
Number of VGA Ports	0
Number of HDMI Ports	1
Number of DP Ports	0
Number of Thunderbolt Port	0

Display

Display Size (Inch)	14
Display Type	Non Touch
Display Technology	LED HD Backlit Antiglare
Panel Technology	TN
Display Resolution (Pixels)	Contact for Tender Filling and





Availability of Webcam integrated with Display	Yes) IMPORTAGES	
If Yes, Resolution of Webcam	HD		
Infra Red Webcam	No		

Miscellaneous

Optical Drive	NA					
Type of Optical Drive	N/A					
Internal Speaker (Dual)	Yes					
Audio-in	No					
Audio-out	No					
Headphone out	Yes					
Microphone-in	Yes					
Type of Keyboard	Standard					
Backlit Keyboard	No					
Spill Resistant Keyboard	No					
Pointing Device/Touchpad	Touchpad with multi-touch gestures enabled					
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Page no. 19	grow your business rapidly Email ID:- proposal@tenderstime.com					





Yes) TRIPURA POLICE (
Yes	
Back Pack	
Yes	
No	
1.47	
	Yes Back Pack Yes No

Power

Battery Type	Integrated
Battery Chemistry	Li - Polymer
Battery Capacity (Watt Hour)	41
Battery Backup Time (Hours)(Value exactly as per Mobile Mark 2014 to be indicated)	9

Certification

BIS Registration under CRS of Meity	Yes
BIS Registration Number and its validity	R-61001830
BEE / Energy Star for the given Model	Yes
Della a	V.

ROHS Compliance





Other Certifications available	UL,CE,FCC	TRIPURA FOLICE
Operating Conditions		
Minimum Operating Temperature	0 degree Celsius	
Maximum Operating Temperature	35 degree Celsius	
Minimum Operating Humidity (%RH)	10	
Maximum Operating Humidity (%RH)	90	
Warranty		
Battery Warranty	3	
On Site OEM Warranty (Year)(OEM/ Authorised channel partner shall note that W/G to be fulfilled by OEM at site)	3	

I Solutions ceramic Steel Surface Inch Interactive Boards, 95 inch.

DIMENSIONAL PARAMETERS

Surface material of Boards	ceramic Steel Surface
Board Diagonal Size in inch	95 inch
Active area (Diagonal) of the board in Feet (Width x height)	6.8X3.8
Active area (Diagonal) of the board in mm (Width x height)	2095X1160 Contact for Tender Filling and Documentation Mob No.: +91 - 9630030343
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PERFORMANCE PARAMETERS

Mode of operation	Projector and whiteboard Mode both	
Board Aspect Ratio	16:10	
Touch Technology	infrared	
Touch interface	Touch Sensitive and Pen Driven Both	
Source of power Supply	Through USB Ports	
Number of USB 2.0 ports (Nos)	1	
Number of USB 3.0 ports (Nos)	0	
Number of electronic pen or stylus to be supplied with the board (Nos)	1	
Operating system Comparability	WINDOWS/LINUX	
Details of software provided	Interactive annotation Software	
Display Resolution in pixels	32764	
Number of touch points (Nos.)	6	
Response time in milliseconds	4 millisecond	
Bluetooth connectivity	No	
	0.5 Watt Contact for Tender Filling and Documentation Mob No.: 917 - 9630030343 Helpline: -18008892553	
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YEARS OF TRIPURA POLICE

Wi-Fi connectivity	No	A PRIVOKA POLICE
Provision for wall mounting	yes	
Operating Humidity (%)	80	
Operating Temperature Range in Degree Celsius	0-40	
Warranty in years	1	

ADDITIONAL SUPPLIES

USB Extender Hub 8 Meters	No
All connecting Cables and accessories to be supplied along with the Board	yes
Installation Kit to be supplied along with the Board	Yes
Availability of Direct Printing Facility from Board	No
Operating and Installation Manual	Yes

6. FIRMS ELIGIBLE TO BID:

The Firms who

- i) Possess the valid registration in the class and category mentioned in the DNIeT and satisfy all the conditions therein.
- Organisation persisting on the last due date of receipt of tender. Self-declaration certificate as p which comes to which come

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YEARS OF

rejected.

- iii) Have complied with the eligibility criteria specified in the NIT are the eligible bidders.
- iv) Bidder should have a Service Centre at Agartala with spares stock for attending the breakdown calls. Details of the Service Centre must be uploaded in **Annexure-V**.
- v) The Bidder must have executed at least 3 (three) orders / contracts of similar nature with any Govt. organisation during the last three financial years. Copies of agreement / work order from client supported by satisfactory performance certificate as per proforma given at **Annexure-IV** as documentary evidence must be uploaded. Besides, self-declared turn over certificates also need to be uploaded.
- vi) Copies of documents relating to the (i) Registration of the firm (ii) valid PAN Card, (iii) GSTN certificate etc. are to be uploaded.
- vii) The bidder must have filed its income tax return for the last three financial years. Copy of income tax returns for the last three financial years need to be uploaded.
- viii) Check List containing the uploaded documents should be submitted in Annexure-VI.
- ix) Data sheets of the offered equipment should be uploaded in Annexure-VII.





SECTION - III

INFORMATION TO THE BIDDERS







7. AVAILABILITY OF TENDER DOCUMENTS:

The tender documents will be available in the website https://tripuratenders.gov.in for download 21.08.2023, 9.00 AM to 03.09.2023, 5.00PM

All future modification / Corrigendum shall be made available only in the https://tripuratenders.gov.in portal, so bidders are requested to get the update themselves from the e-Tender web portal.

The interested bidders are requested to download and to go through the instructions / terms conditions / dates / eligibility criteria noted in the DNIeT minutely. Downloaded DNIeT has to be uploaded back of the document as a part of technical bid and as a proof of acceptance of all terms condition in the DNIeT.

8. COST OF BIDDING:

The bidder shall bear all costs associated with the preparation and submission of the bid. The E- Tender Inviting Authority, will in no case, be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

9. NUMBER OF BID PER BIDDER:

Each Bidder shall submit only one Bid for the work. A bidder who submits more than one bid will cause disqualification of all the bids submitted by the bidder.

10. CLARIFICATION ON BID DOCUMENTS:

A prospective bidder requiring any clarification of the Bid Documents shall submit query to the SP (Communication) online (email at <a href="mailto:speciments.com/specimen

	Address:		
	Email:		
	Phone Number:		
Sl. No.	Name and Pg. No. of tender	Query	Reasons

Any clarification issued by SP (Communication) in response to query raised by prospective bidders shall form an integral part of bid document and it may amount to an amendment of relevant clauses of bid document which would be notified through a corrigendum.

11. AMENDMENT TO BID DOCUMENTS:

Before the last date for submission of Bids, the bid Inviting Officer may modify any of the Contents of the Bid Notice, Bid documents by issuing amendment / Addendum / corrigendum.

Any addendum / amendments/ corrigendum issued by the bid Inviting Officer shall be part of the bid Document and it shall be published in the e-procurement portal https://tripuratenders.gov.in However, SP (Communication), Tripura, Government of Tripura shall bear no responsibility or liability arising out of non-receipt of the same in time or otherwise. Bidders are requested to visit the website frequently to check whether there is any related Corrigendum (Contact for Tender Filling and Documentation)

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To give prospective Bidders reasonable time to take an addendum / amendments / corrigendum into account in preparing their bids, the Bid Inviting Officer may extend, if necessary, the last date for submission of the bid.

12. LANGUAGE OF THE BID:

All documents relating to the bid shall be in the English Language only.

13.BID VALIDITY PERIOD:

The bid for the work shall remain valid for acceptance for a period **365** (**Three Sixty Five Days**) days from the publishing date of this e-Tender.

During the above-mentioned period, no plea by the bidder for any sort of modification of the bid based upon or arising out of any alleged misunderstanding of misconceptions or mistake or for any reason will be entertained.

In exceptional circumstances, prior to expiry of the original time limit, SP (Communication) Tripura may request the bidders to extend the period of validity for a specified additional period. Such request to the bidders shall be made in writing. A bidder may refuse the request without forfeiting his EMD. A bidder agreeing to the request will not be permitted to modify his bid.

14. CONTRACT PERIOD

The Contract is to commence from the date of award of contract to the supplier and shall continue for 12 months from the date of award of contract unless it curtail or terminated by SP (Communication) Tripura. Contract period may further be extended subject to satisfactory performance and mutual consent.

15.BID OFFER/BID PRICES: PREAMBLE

- 1. The Bill of quantity shall be read in conjunction with the **DNIeT instruction** to Bidder, conditions of contract, Specifications.
- 2. Bill of Quantity (BOQ), which is the Rate quoting sheet in MS-Excel format shall be downloaded from e-procurement portal, filled up properly and uploaded in the bid after digital signing.
- 3. The Bidder shall always open the BOQ sheet with Macros Enabled.
- 4. Name of bidder must be written in the appropriate field of rate quoting sheet by each bidder.
- 5. The proposal shall remain valid for 12 (twelve) months from the date of opening of Financial Bid and in respect of accepted Bid the prices quoted shall remain valid during the entire period of contract.
- 6. All duties, taxes, and other levies payable by the Bidder as per State/ Central Government rules shall be included in the rate quoted by the bidder.
- 7. The rates quoted shall remain firm during the period of contract. The rates shall be quoted by the bidder entirely in Indian Rupees.
- 8. The E-Tender Inviting Authority reserves the rights to reject those bid (s) which are abruptly high / low.

16. BOQ TAMPERING:

a. The provided BOQ in the Bid is, meant for downloading in the Bidders machine, for entering the relevant fields meant for rates & bidders particulars and finally uploading along with the Bid. The BOQ Excel Sheet is Macro enabled and working with the Sheet requires the Macro to be allowed / enabled to reconstruction.

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b. Bidders are hereby warned not to tamper with the MS-Excel Sheet, make copies and work in a copied Sheet or break through the default Work-Sheet Security. Such BOQs with stated violations will be treated as Tampered BOQs and Bids uploaded with Tampered BOQs will be summarily rejected.

17. TENDER FEE & EARNEST MONEY DEPOSIT:

The participating bidders have to pay an amount of Rs. 500/- (five hundred) only as Tender Fee. The Tender Fee that will be paid is Non-Refundable.

The participating bidders have to pay a refundable amount of Rs. 10,000/- (ten thousand) only as Earnest Money Deposit.

Tender Fee and EMD are to be paid electronically using the Online Payment Facility provided in the Portal. For online payment of Tender Fee and EMD, please follow the following process-

- After initiating the Bid Submission Process from "My Tender" option, an "Online Payment" page will appear which will display the total TF & EMD amount
- On submission of TF & EMD payment option, System will redirect to the SBI Bank MOPS window.
- SBI MOPS will have two option for Net Banking- "SBI" & "Other Banks".
 Bidder can choose any of the options as desired and can complete the Online Payment process.

The EMD amount shall be refunded online to all the bidders including selected bidder including L1 (Selected) bidder in their respective Bank Account, after the Award of Contract (AoC) event is completed in the Tripura e-Procurement Portal on receipt of Performance Bank Guarantee from the L1 (selected) bidder.

No interest will be paid to the bidders on EMD submitted.

EMD of the bidder may be forfeited if in any case found to have made in false Declaration or Claims.

Bidders exempted under specific Government order/ rules from submitting EMD have to furnish Scan copy of the related Governments order / rules in English language, along with the tender in support of their claim exemption.

18. ALTERATION

Any alteration which is made by the bidder in the contract form, the conditions of the contract, specifications or statements / formats or quantities accompanying the same will be recognized; and, if any such alterations are made the bid will be void.

19. CONFLICT OF INTEREST:

A bidder shall not have conflict of interest with other bidders. The bidder found to have a conflict of interest shall be disqualified.

20.MODE OF SUBMISSION OF BIDS

The interested bidders may submit their online copy of the bid at https://tripuratenders.gov.in on or before last date of submission of Bid documents. The bidder (s) may note that ONLINE BIDS will ONLY be accepted. The Bids sent through FAX, E-mail, by hand and / or by post shall not be accepted / processed, in any case. The Bidder shall follow all the instructions given at **SECTION-V** (Instruction to Bidders) for submission of on-line bid. The Bidder shall examine all instructions, forms, terms and specifications in the Bid Documents. Failure to furnish all information required as per the Bid Documents or submission of bids not substantially responsive to the Bid Documents in every respect will be at the bidder's risk and may result in rejection of the bid.





21. SCHEDULE OF SUBMISSION OF BID:

Online submission of bids will commence on 21.08.2023, 09.30AM and remain open up to 03.09.2023, 5.00PM. Bids must be submitted within the Bid Submission start and end date and time specified in DNIeT. Bidders are allowed to bid 24x7 until the time of Bid Closing.

SP (Communication) Tripura reserves the right to extend the date and time of receipt of Bids by issuing Corrigendum.

The e-Procurement application https://tripuratenders.gov.in will not allow any Bidder to attempt bidding, after the scheduled date and time prescribed in DNIeT.

22. WITHDRAWAL OF BIDS:

Resubmission / Re-uploading of bid is allowed before the date and time of closing of the bid.

23.BID OPENING:

The technical Bid (s) will be opened online in the portal on the date, time and venue mentioned at **SECTION-I.**

In case of any un-scheduled holiday (s) or occurrence of some event beyond control of the bid inviting authority on the day of opening, the e-tenders will be opened on the next working day at the same time.

Due to any technical issue / unavailability of internet connectivity the date and time of opening of online Technical Bid(s) may be deferred until availability of connectivity / resolving the technical issue.

Summary of technical bid shall be uploaded in the portal. Once the Technical Bid(s) accepted, the Financial Bids of the vendors (whose Technical Bids have been accepted) shall be opened online only, the date for which shall be communicated to the suppliers through system generated Email /SMS. In case of any ambiguity, the decision taken by Bid Acceptance Authority on bids shall be final.

24. EVALUATION OF TECHNICAL & FINANCIAL BID:

Technical & Financial bids will be evaluated by the Tender Committee to be formed for the purpose by the Competent Authority.

The Tender Committee shall evaluate the Technical Proposal as per the response to the DNIeT and supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence, the bid shall not be considered for evaluation and will be summarily rejected. Incomplete and conditional tenders will not be entertained.

The Tender Committee may call upon any bidder(s) for clarification on the statements and supporting documents / documentary evidence relating to the technical bid. The bidder has to furnish the clarification called for in writing within the stipulated time as fixed by the Tender Committee. And in case of failure to do so the bidder may be considered disqualified.

The Automatic generated computerized Comparative Statement (BOQ Comparative Chart) to be displayed in the Financial Bid Opening Summary page of the E-Tender portal will be final





The tender committee will prepare an "evaluation statement" considering all parameters as per conditions given in the bid document. The evaluation statement will be uploaded along with the details of evaluation committee in the e-procurement portal subsequently for information to the bidders.

The Bill of Quantity / Price Bid if found modified / tampered by the bidder except for the permitted cells, then the bid will be rejected. Subject to technical evaluation and acceptance of the offers in the bids by e-Tender Committee, financial score evaluation shall be done.

Even after opening of financial bid, till completion of the entire engagement process including period of agreement, if it is found that any information or certificates produced by the bidder is false or tampered, the e-Tender Inviting Authority shall without prejudice to any other right or remedy be at liberty to reject the bid and forfeiture of the EMD and invocation of the performance warranty.

Tender Committee reserves the right to relax any terms and condition in the Govt. interest, with the approval of competent authority.

25. PERFORMANCE SECURITY:

Successful bidder has to furnish "Performance Bank Guarantee" as per Performance Security for an amount equal to 5% of the total contract value, issued by a Nationalised Bank having Branch at Agartala in favour of Superintendent of Police (Communication), Tripura Agartala. The successful bidder will be notified in writing to deposit said "Performance Bank Guarantee" within 15 days of issue of the letter. The validity of Performance Guarantee shall be at least 12 **months** from the date of issue of Award of Contract. Any request for time extension by a bidder will not be accepted.

On receipt of the "Performance Bank Guarantee" from the selected Bidder, Superintendent of Police (Communication), Tripura shall scrutinize the received document for its authenticity and validity for the Amount and Period.

In the event of breach /violation or contravention of any terms and conditions contained herein by the agency i.e., if the Firm fails to execute the contract, the Performance Bank Guarantee, part/whole will be forfeited.

The Performance Security Guarantee will be released as per Banking protocol by the Superintendent of Police (Communication), Tripura after warranty period is over.

26. AWARD OF CONTRACT:

The Superintendent of Police (Communication), Tripura will award of the contract to the qualified bidder by publishing the Award of Contract in the Tripura Tender portal and also may be sent the same through registered letter to the successful bidder.

The bidder, whose bid has been accepted, will be notified in writing to deposit "Performance Bank Guarantee" within 15 days of issue of the letter.

Failure to attend the Superintendent of Police (Communication), Tripura on the date fixed, in the written intimation, to enter into the required agreement shall entail forfeiture of the Earnest Money deposit.

The written agreement to be entered into between the successful bidder and the SP (Communication of the rights and

Documentation

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Email ID:- proposal@tenderstime.com

Website:- www.tenderstime.com





obligations of both the parties and the contract shall not be deemed to be complete until the agreement has first been signed by the bidder and then by the proper officer authorized to enter into contract on behalf of the Government.

27. CORRUPT OR FRAUDULENT PRACTICES:

The Government requires that the bidders / Service Provider under Government financed contracts observe the highest standard of ethics during the procurement and execution of such contracts. In pursuance of this policy, the Government

- (a) Define for the purposes of the provision, the terms set forth below as follows:
 - (i) "Corrupt practices" means the offering, giving, receiving or soliciting of anything of value to influence the action of a Government official in procurement process or in contract execution: and
 - (ii) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Government and includes collusive practice among bidders (prior to or after bid submission) designed to establish in bid prices at artificial non-competitive levels and to deprive the Government of the benefits of free and open competition.
- (b) Will reject a proposal for award if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- (c) Will blacklist / or debar an individual Service Provider /firm/organization, either indefinitely or for a stated period of time, if at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing a Government Contract.

28. ADDRESS FOR COMMUNICATION:

All the communications with respect to the tender shall be addressed to: The Office of the Superintendent of Police (Communication), Arundhuti Nagar, Agartala, Tripura, PIN-799003.

29. RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS:

Superintendent of Police (Communication), Tripura reserves the right to accept or reject any Bid or all Bids and to cancel the Bidding process, at any time prior to the award of Contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the reasons for such action.





SECTION-IV

GENERAL CONDITIONS OF THE CONTRACT







30. GENERAL TERM & CONDITIONS:

- a. **Availability of service Centers:** Bidder /OEM must have service Centre and Service Engineer posted at Agartala.
- b. Bidder/ Supplier/ Organization/ Proprietor/ ANY of the Director(s) shall not be banned or suspended or black listed by any Government / Public Sector Undertaking / Corporate organization or convicted in any Court of Law across India or declared Bankrupt or insolvent. A self declaration certificate must be uploaded.
- c. Audited balance sheet of bidder for last three years must be uploaded.
- **d. Dedicated Telephone No. for Service Support : BIDDER /OEM must have Dedicated Telephone No. for Service Support**
- e. Escalation Matrix For Service Support: Bidder /OEM must provide Escalation Matrix of Telephone Numbers for Service Support
- f. Training: Mandatory professional Full time operational training to be provided.
- g. Replacement under warranty clause shall be made by the Seller free of all charges at site including freight, insurance and other incidental charges. During the warranty period, the Seller shall remain responsible to arrange replacement within 24 hours from the time of intimation and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause what so ever. The decision of the Buyers representative in this regard to direct the supplier to attend to any damage or defect in work shall be final and binding on the Seller.
- h. Timely Servicing / rectification of defects during warrantee period: After having been notified of the defects / service requirement during warrantee period, Seller has to complete the required Service / Rectification within time limit specified. If the Seller fails to complete service / rectification with defined time limit, a penalty of defined 2% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).
- (i) Time Limit for Service / Rectification of defects will be as defined in the SLA document for the service.
- (ii) Penalty per week of delay as 2% of unit price of product will be as defined in the SLA document for the service. Seller to give compliance Yes / No while submitting bid.
- i. Equipment offered shall have complete DATA sheets and detailed should be uploaded.
- j. Bidder shall submit the detailed BOM of the equipments. The detailed BOM shall indicate quantities and price break up of various modules /sub modules /cards /Licenses required for each equipments.
- k. Bidder should also confirm availability of spare parts of the supplied system for at least five years.
- I. The bidder shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other Company /Firm /Agency /Individual Service Provider, however only one consortium is allowed either with OEM or service provider of the Internet connectivity.
- m. The successful bidder should complete the supply, installation, commissioning and training of the total system within 30 days from the signing of Award of Contract / Work order.





We confirm with our acceptance to the Commercial & General Terms & Conditions SI. No. a to m as given above.

(Signature	of	the	bidder)
Name:				

Place: Seal:

31. TERMS OF PAYMENT:

Date:

- a. The payment will be made through NEFT by The Superintendent of Police (Communication) at A.D. Nagar, Agartala to the bank account as mentioned in the bank mandate. The bidder shall submit the documents which shall clearly indicate that the Proper Supply, Installation, Commissioning, successful Testing and Training on total system are done and said documents are duly approved by the Superintendent of Police (Communication) at A.D. Nagar, Agartala.
- b. No advance payment shall be made against the award of contract.

32. TAX DEDUCTION AT SOURCE:

All Central/State Govt. /Local Body Levies as applicable from time to time shall be deducted at source from the payment to the Bidder as per the respective law in force at the time of execution of contract. SP (Communication) shall deduct at source taxes / duties under any other law / statute as may be applicable at the time of making payments.

If any rates of Tax are increased or decreased, a new Tax is introduced, an existing Tax is abolished, or any change in interpretation or application of any Tax occurs in the course of the performance of Contract, which was or will be assessed on the Bidder in connection with performance of the Contract, an adjustment as per the terms of this DNIeT shall be applicable and Contract Price shall be made to take into account any such change in such manner as prescribed herein the DNIeT.

33. ANNULMENT OF CONTRACT:

Failure of the successful bidder to comply with the requirement or for violation of any other Clause of the e-tender document shall constitute sufficient ground for the annulment of the award in part or full and forfeiture of the Performance Security Guarantee in which event the SP (Communication) may make the award to any other bidder at the discretion of e-TIA or call for new bids.

The bidders will be bound to furnish the details to SP (Communication), Tripura, while submitting the tender or at subsequent stage. In case, any of such documents furnished by the bidder is found to be false at any stage, it would be deemed to be a breach of terms of contract making the bidders liable for legal action besides termination of contract.

In the event of breach /violation or contravention of any terms and conditions contained herein by the bidders, the bidders will be blacklisted in addition to termination of contract.

The SP (Communication) may at any time terminate the Contract by giving written notice to the bidder, if he/she becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the bidder, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue to the Office of the SP (Communication), Tripura.







34. ARBITRATION:

The resultant contract will be interpreted under Indian Laws. Any legal disputes arising out of this are subject to jurisdiction of Agartala only.

35. FORCE MAJEURE:

The bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract if it is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the e-Tender Inviting Authority either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, strikes, earthquakes and freight embargoes.

If a Force Majeure situation arises, the supplier shall promptly notify the e-Tender Inviting Authority in writing of such conditions and the cause thereof. Unless otherwise directed by the e-Tender Inviting Authority in writing, the supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.





SECTION- V

INSTRUCTION TO THE BIDDERS





YEARS OF TRIPURA POLICE

36. INSTRUCTION TO BIDDERS:

- a. Tender documents may be downloaded from Procurement Portal https://tripuratenders.gov.in. Bidders need to go through the tender document to where instructions are given.
- b. Possession of valid Digital Signature Certificate (DSC) and enrolment / registration of the contractors / bidders / agencies on the e-procurement / e-tender portal (https://tripuratenders.gov.in) is a prerequisite for e-tendering. For detailed instruction for online registration and submissions of bid through e-procurement module, the bidders are requested to visit the website https://tripuratenders.gov.in
- [(i) https://tripuratenders.gov.in/nicgep/app?page=HelpForContractors&service=page and
- (ii) https://tripuratenders.gov.in/nicgep/app?page=BiddersManualKit&service=page.]
 - c. Bidder shall download and carefully read all terms conditions and other contents of the DNIeT. Downloaded DNIeT has to be uploaded back as a part of technical bid and as a proof of acceptance of all terms condition in the DNIeT. Bidders to note that the very act of using DSC for uploading their offers shall be deemed to be a confirmation that they have read all sections and pages of the bid document including General conditions of contract without any exception and have understood the entire document and are clear about the requirements of the e-tender.
 - d. Bidder, in advance, should prepare the bid documents to be submitted as indicated in the e-tender document. If there is more than one document, they can be clubbed together and can be provided in the requested format. Each document to be uploaded through online for the e-tenders. Bid documents should be scanned with 100 dpi with black and white option.
 - e. Do not quote any rate in the BOQ screenshot (**Annexure II**) / anywhere in DNIeT. Bidder has to download the BOQ excel sheet from Tripura tender website and quote the rate and upload the same in the Financial cover only.
 - f. The bidders are cautioned that uploading of financial bid elsewhere i.e. other than in the cover as specified will result in rejection of the-tender.
 - g. No claim shall be entertained on account of disruption of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.
 - h. The bidder shall bear all the costs associated with the preparation and submission of the bid. The e-TIA, in no case, be responsible or liable for these costs, regardless of the conduct or the outcome of the bidding process.
 - i. The time settings fixed in the server side & displayed at the top of the e-tender site, will be valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system. The bidders should follow this time during bid submission.
 - j. Each bidder shall submit only one bid for the work. A bidder who submits more than one bid (May obtaining different user ID) will cause disqualification of all the bids submitted by the bidder.
 - k. Resubmission/Re-uploading of bid is allowed before the date and time of closing of the bid.
 - 1. If any of the certificates/documents furnished by the Bidder, found to be false / fabricated / bogus, the bidder will be liable to be blacklisted and their EMD will be forfeited.





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37. DOCUMENTS TO BE SUBMITTED ONLINE:

32.1. e- Tenders are to be submitted in two folders, one in 'Technical Proposal (Cover-I)'& the other is 'Financial Proposal (Cover-II)' before the prescribed date & time. Both Technical Proposal and Financial Proposal will be submitted concurrently.

Following Documents to uploaded in the 'Technical Proposal (Cover-I)'folder [Legible scan copy in PDF format (to be scanned in 100 dpi resolution)]:

- Scanned copy of Incorporation / Registration Certificate of the Farm. i.
- ii. Scanned copy of work Completion Certificates (as per Annexure-IV), Sanction Orders of the Government Departments / Government Organizations and Signed and scanned copy of the turnover declaration certificate as per Annexure V in a single pdf file.
- DNIeT as token of acceptance of all the terms & condition of the entire tender document. iii.
- iv. Scanned copy of PAN Card and GST registration letter and copies of Income Tax Return of last three years in a single file.
- Power of Attorney in the name of authorized signatory. v.
- Scanned copy of the filled Bidder's Information Sheet as per proforma given in vi. Declaration as per Annexure-I, Description of Bill of Quantity Template given in Annexure-II, Undertaking as per Annexure-III and in a single pdf file. [Bidder shall take printout of Annexure-I, Annexure-II and Annexure-III and shall fill the necessary information & put ink signature with stamp/seal, and then scan them into a single PDF file. Finally those documents should be uploaded]

Note: If any of the above mentioned documents is not applicable for a particular Bidder than he / she shall prepare a PDF Document containing the remark as 'NOT APPLICABLE' WITH NAME OF THE BIDDER & ADDRESS and upload the same in the relevant Folder.

'Financial Proposal (Cover-II)' should be submitted as per the Bill of Quantity (BOQ) MS-Excel File.

- The bidders are requested to first download the BOQ file corresponding to this tender a. from the https://tripuratenders.gov.in and save it without changing the name of the file.
- To quote the price, bidders are requested to open the downloaded BOQ file and enable b. macros on it.
- c. Bidders are hereby warned not to tamper with the MS-Excel Sheet, make copies and work in a copied Sheet or break through the default Work-Sheet Security. Such BOQs With stated violations will be treated as Tampered BOQs and bids uploaded with Tampered BOQs will be summarily rejected.
- The bidders are cautioned that uploading of financial bid elsewhere i.e. other than in d. the cover as specified will result in rejection of the e-tender.





SECTION-VI

ANNEXURES







Annexure-I

BIDDER'S INFORMATION SHEET

1	Name of the Bidder/Farm/Organization:						
2	Full address of Bidder's organization:						
3.	Telephone no :						
	E-mail address:						
3.	TIN / PAN No. :						
5	GSTN :						
7	Legal Status of Bidder: Proprietary firm/Ltd. company/ partnership firm/ Government Organization (Central / State / PSUs)						
8	Particulars of Registration with Government Body Organization/Place of registration: Registration No. :						
9	Contact Person: Name: Mobile No:						
10	List of Clients, Govt. as well as reputed private organizations						
I do	I do hereby certify that the above mentioned particulars are true and correct.						
Date:		Name:	(Signature of the bidder)				
Place:		Seal:					







Annexure - II

DESCRIPTION OF BILL OF QUANTITY TEMPLATE

- 1. The provided BOQ in the Bid is, meant for downloading in the Bidders machine, for entering the relevant fields meant for rates & bidders particulars and finally uploading along with the Bid. The BOQ Excel Sheet is Macro enabled and working with the Sheet requires the Macro to be allowed / enabled to run.
- 2. Bidders are hereby warned not to tamper with the MS-Excel Sheet, make copies and work in a copied Sheet or break through the default Work-Sheet Security. Such BOQs with stated violations will be treated as Tampered BOQs and Bids uploaded with Tampered BOQs will be summarily rejected.

Va date	# Wise BoQ Authority: < Superintendent of Police (Communication) Tripura						
lame of Work: < Supply, in stallation, Testing, Commissioning, Integration and Training on Items for the Communication Training School for basic disaster management (related with Communication) >							
onfracf No: < 02312961470 >							
ame of the idder/Bidding irm/ ompany:							
	(DOME 8)	TIC T ENDER 8		ETO GIVEN	IN RUPEES (INR) O	NLY)	
(This BOQ tem	plate must not be modified/replaced by the bidder and the sam		ploaded after he Bidder Nar			se the bidderis liable	to be rejected for this tender. Bidders are allowed to
NUMBER #	TEXT #	TEXT #	NUMBER #	TEXT #	NUMBER #	NUMBER #	TEXT#
SI. No.	Item Description	Item Code / Make	Quantity	Units	BASIC RATE In Figures To be	TOTAL AMOUNT With Taxes	TOTAL AMOUNT In Words
					entered by the Bidder in	ool (14) = sum (8) to	
					Rs. P	(12) in	
1	2	3	4	6	7	14	16
1	Description items :						
1.01	Training on IRS to QRT of Communication Unit	item1	150.00	Nos		0.00	INR Zero Only
1.02	Modular seat and desk combo	Item2	14.00	Nos		0.00	INR Zero Only
1.03	DLP Projector	Item3	1.00	No		0.00	INR Zero Only
1.04	Projector Screen	Item4	1.00	No		0.00	INR Zero Only
1.05	Projector Stand	Item5	1.00	No		0.00	INR Zero Only
1.06	Laptop	Item6	1.00	No		0.00	INR Zero Only
1.07	I Solution ceramic Steel Surface Inch Interactive Boards, 95 Inch.	Item7	6.00	Nos		0.00	INR Zero Only
tal in Figures				'	•	0.00	INR Zero Only
Quoted Rate in Words			INR Ze ro Only				

(Signature of the bidder)

Date:	Name
Place:	Seal:







Annexure - III

DECLARATION AND UNDERTAKING BY THE BIDDER

To
The Superintendent of Police (Communication)
Police Department,
Government of Tripura
Arundhoti Nagar
Agartala, Tripura
PIN-799003

Sub: Self-declaration in respect of submission of bid for "Supply, Installation, Testing, Commissioning, Integration and Training on items for the Communication Training School for basic disaster management (related with Communication).

Dear Sir,

- I / We hereby agree to abide by all terms and conditions laid down in tender document referenced above.
- 2. I/We before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ourselves abide by the said terms and conditions.
- 3. I/We confirm that we have not been levied financial penalty or any major penalty in the past by any of our client/principal employer and also declare that my/our firm/agency/company doesn't have any existing litigation, never blacklisted, and terminated by any client in India.
- 4. I/We confirm that we never filed any law suits or requested arbitration with regard to any contract within the last five years. No judgment, claim, arbitration proceeding or suit pending or outstanding against us or our officers. Bankruptcy was never filed by us, our subsidiaries or our parent companies. We were never cited by any regulatory agency for a safety violation in the last 2(two) years.

		(Signature of the bidder)
Date:	Name:	
Place:	Seal:	





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Annexure - IV

PERFORMANCE CERTIFICATE FORMAT

(On Office Letter Head with complete address, email, contact tel	ephone number & fax number)
Ref. No	
Date:	

TO WHOM IT MAY CONCERN This is to certify that, M/s(Bidders name with complete address) has executed the work/supply order issued by.....(Work/Supply Order Issuing Authority) vide No......dated.....(Work/Supply Order No. and date) for..... (Name of the Work/Supply Order) amounting Rs...... (in figures) (Rupees in words) successfully within the stipulated time frame. This is also certified that payment(s) to M/s.....(Bidders with name complete address)......has been made after successful executionof the aforesaid work amounting Rs.....,(mode of payment with date) respectively. (Any other Remarks by the Order Issuing Authority.) (Signature of the client) Date: Name: Place: Seal:







ANNEXURE-V

Details of the Supporting Staff of Service Centre at Agartala. (Supporting documents also need to be supported)

SL. No.	Name of the supporting staff	Academic Qualification	Technical Qualification	Work Experience	Mobile Number	Address	Email ID

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ANNEXURE-VI

QUALIFICATION INFORMATION CHECKLIST TO ACCOMPANY THE BID

[Bidder should mark (\checkmark) on any of the option Yes or No w.r.t the respective description, sign, scan in pdf format and upload the same in the Tripura tenders portal]

Sl.No.	Description	Submitted
1.		
	Copies of documents relating to the Registration of the firm,	Yes / No
2.	Copy of PAN Card	Yes / No
3.	Copy of GSTN / Sales Tax registration certificate	Yes / No
4.	Copy of valid license regarding engagement of workers in the	Yes / No
	contract works from Labour Department, Government of	
	Tripura	
5.	Downloaded DNIeT as a proof of acceptance of all terms	Yes / No
	conditions in the DNIeT.	
6.	Bidders information sheet as Annexure –I	Yes / No
7.	Description of Bill of Quantity Template as Annexure-II	Yes / No
8.	Declaration and Undertaking by the bidder as Annexure-III	Yes / No
9.	Performance Certificate as Annexure-IV	Yes / No
10.	Details of the Supporting Staff of Service Centre at Agartala as	Yes / No
	Annexure-V	
11.	Qualification information check list as Annexure-VI	Yes / No
12.	Data sheet of offered equipment as Annexure-VII	Yes / No
13.	Corrigendum, if any	Yes / No

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ANNEXURE-VII

Data sheets of offered equipment